

## 1. Get Started

Enter your 10-digit GivePlus Text number and the amount you wish donate, then press send.



## 2. Register

You will receive a registration link. Click the link and enter your contact and payment information. Tap "Process."

A screenshot of a payment registration form. At the top, there are logos for VISA, MasterCard, DISCOVER, and AMERICAN EXPRESS. Below the logos are four input fields: "Name Of Cardholder", "Card number", "MM / YY", and "CVV". At the bottom, there is a large orange button labeled "Process \$50.00".

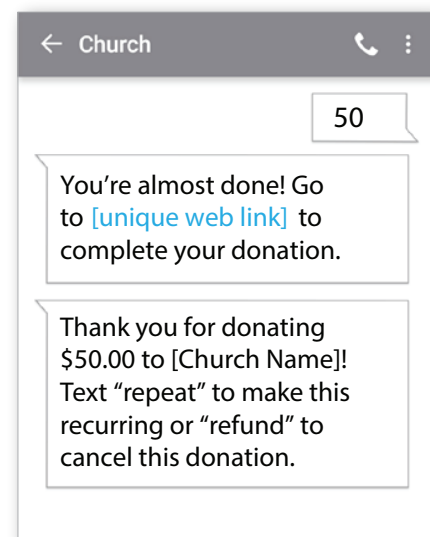
## 3. Give

After registration is complete, you will receive a verification text as well as a receipt via email.



## 4. Repeat

For future giving, simply send a text with the amount you wish to give, and it will process automatically.



# GivePlus Keywords

Note that keywords are not case sensitive

**Assist** - Sends instructions to the donor via text.

Response: *To donate via text, send the dollar amount you wish to give, including a dollar sign. For example: \$50. Text edit to update your profile or halt to permanently disable text giving.*

**Edit** - Allows donors to edit their name, payment method, address and email. Once the edit keyword is sent, the will receive link.

Response: *To manage your profile, go to (link).*

**Halt** - Allows donors to permanently disable Give by Text. At this time, they cannot re-enroll once they've opted out.

Response: *Text to give to (Church Name) for this phone has been permanently disabled.*

**Refund** - Donors can send this message to refund or cancel a donation they've submitted and we will direct them to call the church.

Response: *To request a refund of your donation, please call (Church Name) at (Church Phone #).*

**Funds** - Donors can send this message to receive a list of the Church's Give by Text Funds.

Text '(contribution amount) fund name' or text '(contribution amount) fund code' to donate to a specific fund.

## Confirmations and Responses

### Registration Link

Sent via text the first time a donation is made.  
*Thank you! Please visit (link) to register.*

### Donation Confirm

Sent via text each time a donation is made  
*Thank you for your \$(amount) donation. Text refund to cancel this donation, edit to update your profile, halt to permanently disable text giving*

## Error Messages

### Unable to Recognize Amount

*We could not determine the amount you wish to give. Please ensure you're using \$xx or \$xx.xx as the format. For example: \$50.00. Text assist for help.*

### Failed Transaction

*Your \$(amount) donation to (Church Name) has failed. Please contact your card issuer for assistance.*

### Registration Link Expired

*This registration link has expired, please send the dollar amount you wish to give, including a dollar sign to start over.*

### Unrecognizable Message

*We're sorry, we didn't understand your request. Text assist if you need help.*

### Misc. Errors

*I'm sorry, we are unable to process your donation. Please call (Church Name) at Church Phone #) for assistance.*

### Registration Link Issue

*I'm sorry, we were unable to process your request. Please send the dollar amount you wish to give, including a dollar sign to try again.*